

FAQS FOR MARSHALS & OFFICIALS

“I have changed my address/email address and have already notified the MSA/my club – do I need to tell IMS too?”

Yes please – IMS runs a separate system, so you will need to advise us separately.

“I have received my invitation but I am not now available for all 3 days – will I still be invited?”

Unfortunately we can only accept marshals who are available for all 3 days. You will also need to be available on Thursday afternoon to sign-on and attend any required briefings.

“Where is the Officials’ Campsite and when does it open?”

The campsite is located to the north of the circuit, accessed via the A413 Silverstone Village. Access to and from the circuit is via Copse. The campsite will be open from 12.00hrs Tuesday 11th July until 12.00hrs Monday 17th July.

“Can I camp next to another official?”

We will do our best to allocate you close to another official. Plots will be marked out for both “live-in” (caravans/motorhomes) and camping.

This year, it is only possible to nominate one other official to camp near. You can also share a plot with another official.

“What facilities are provided on the Officials’ Campsite?”

There are toilet and shower facilities, with regular cleaning, and water and waste points. There is no power supply available. Security is onsite 24 hours a day.

“Are the plots a standard size?”

Plots for “live in” (caravans / motorhomes) will be 9m x 7m, plots for camping will be 7m x 6m.

“Can my guest camp with me?”

Yes – as long as they can share your camping plot. Their guest wristband will allow them access to the campsite on any day. Only you and your guest (wearing the appropriate wristband provided) will be permitted to use the Officials’ Campsite. Any other guests (excluding children, see below) will need to use the available public campsites.

Please also note that as the campsite is provided by Silverstone for working officials, a 23.00hrs curfew for music/parties will be strictly enforced - any official or their guest in breach of this will be asked to leave.

“Can my children camp with me? / How can I buy additional tickets for my children?”

Yes, children (under 18) are permitted to camp with an official. A child campsite wristband must be asked for in advance for any children, at the same time as requesting a ticket for the event from Silverstone. Please note

that you will need to contact Silverstone by calling 0844 3728 284; it is not possible to book these via the website. You will need to advise them that you are an event marshal/official if you wish to purchase child tickets without an adult ticket – IMS supplies a list of all officials to Silverstone to allow this.

A ticket for General Admission or Grandstand access for the circuit is required for any child, regardless of age. Children age 10 and under go free (but still require a ticket), 11-15 and under require a child ticket and 16-17 require an adult ticket. Any tickets purchased may not provide the same access as a Marshals' Guest Wristband.

“What catering will be available?”

You will be supplied with meal vouchers to the value of £10 for each day, which can be used at any mobile catering unit around the circuit or the catering unit in the Officials' Campsite.

There is also a shop in the campsite, privately operated by the local village store, which sells a wide range of food and drink, BBQ equipment and pharmacy items (please note meal vouchers cannot be used at the shop).

“I won't be camping during the weekend – where do I park?”

If you reply to tell us you will not be camping, we will send you a vehicle pass for the Officials' Car Park, which is adjacent to the campsite and has the same pedestrian access to the circuit.

“My guest is arriving separately to me – do they need a vehicle pass to access the Officials' Campsite/Car Park?”

If your guest is travelling separately, it may be possible for us to provide a vehicle pass for the Officials' Car Park (subject to limited availability) on a first come, first served basis, but this cannot be guaranteed. Alternatively, a public vehicle pass can be purchased from Silverstone. Please note that public car parks are closed overnight.

“Where does my guest wristband allow access to?”

Each official will receive **ONE** Guest wristband, which allows general admittance on all 3 days, including centre access for the north of the circuit. On Friday this wristband will include roving access to grandstands around the circuit. There is no grandstand admittance with this wristband on Saturday or Sunday. Guests are not permitted to track posts.

“When will I receive my final paperwork and passes?”

Your passes will be sent to you approximately ten days before the Grand Prix. If you have indicated that you can receive information electronically, you will be advised by email as soon as the documents you need are available on our website – www.msaevents.co.uk/bgpmarshals - with the wristbands, vehicle pass and signing-on card being sent by mail.

“When will I find out which post I am on?”

Post allocations (for track marshals) will be released towards the end of June. A list will be published at www.msaevents.co.uk/bgpmarshals.

“How will I get to my post in the mornings?”

Shuttle buses will be in place to transport marshals to their track posts. Minibuses will also be available for other officials. Full details of the timetable will be included in your final instructions. Please note that this service is **ONLY** for event officials – guests are not permitted to use these buses.

“Can I access the Thursday Public Pit Walks?”

This is just for ticket holders so no official (or their guest) will be permitted access. There will be a private pit walk for officials (only) on Friday evening.

“Can I / my guest go to the Thursday concert?”

The concert scheduled for Thursday (Travis) is a separate ticketed concert. Officials' (and guests') wristbands do not allow access. Bands / music will continue to be in place on Friday / Saturday / Sunday evenings and these are open to any ticket holders, including officials and their guest.

“I can't now attend the Grand Prix – what do I do?”

Please immediately notify IMS on 01753 765100 or by email to bgp@msaevents.co.uk. If you have already received your wristbands, these must be returned to us by a traceable method of delivery. Please be aware that if we do not receive your official's wristband, guest wristband and your vehicle pass, your future selection for the British Grand Prix may be jeopardised.

“Why separate vans and tents?”

Separating vans and tents allows the space to be allocated more efficiently. In the past, all pitches have been the same size, regardless of whether you brought a large van or a 2 man tent. Working together with Silverstone, a layout has been agreed that will allow a row for caravans/motorhomes to be adjacent to a row for tents, so friends who reference each other can still be together close to or next to each other.

Having vans all in one place also Silverstone to work out which roadways require tracking should the weather be unkind again. Also it will allow Silverstone to look more at what areas of the field are suitable for vans and which for tents, as they are well aware that the field isn't flat.

“Me / my guest has mobility issues, what can I do?”

There will be specific plots allocated for anyone with mobility issues. You will need to mention this on your reply form.

“How do the changes save money, you are still hiring the same size of field?”

Yes, Silverstone still hire the field, but the idea is to create a volunteers' campsite rather than just officials. Currently, Racemakers (who are also volunteers) are in a separate field which is also hired and are charged a fee for camping. Red Cross volunteers also have to pay (to camp with the public) or are squeezed in a corner of the field with security and cleaners. Silverstone want to be able to make this free, as for the marshals, as they also work very long hours as volunteers. It is not trying to devalue what the marshals have or do but provide the same for others also giving the event their time.

“I'm not camping, can I request a plot for my guest?”

In recent years it has also become clear that a number of volunteer officials are booking an additional plot for guests or even not staying themselves, but giving the plot to a guest. There has never been an issue with your official guest staying with you (plus any children under 18) but the site is essentially for volunteers not a free site for public. Please do not request a campsite plot unless it is for your own camping use (not car parking) as this might jeopardise the provision or layout of the campsite in the future.

If you have any other questions about the British Grand Prix please get in touch by calling us on 01753 765100 or emailing us at bgp@msaevents.co.uk.

Version THREE – 16-Mar-17
Changes from the previous version are show in RED